Unrivalled, exemplary services provided on demand, to clientele throughout the world. Is this a myth?
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The Exceptional Average.

To begin, we appreciate you contacting ICS Legal. We know we face a lot of competition and as a consequence it becomes our work to ensure we provide the best of service possible, and value. All areas within the legal industry have challenges, however with the constant changes surrounding UK Immigration we make it our livelihood in keeping updated at all times.

Bespoke Standard

UK Immigration stands on its own within the area of Law, it is by far the most niche category where each application has its own circumstances and merits when applying. On this basis, ICS Legal offer you to submit a request to us to provide any specific services that you may require. This can include:

- Providing tailored Managed Application Services.
- In house team to assist you with your transition to the UK.
- Certified Translation Services.
- Qualified Property Inspection Reports.
- Create 24-hour plans, making sure we connect with you

We know at times you may seek a specific way of working and based on this we would like to make sure we can accommodate to your need and requirements.

How does the process work?

At your first point of contact we aim to extract as much information as we can to cover your inquiry. We will then generate a unique case reference number; used for all future contact and correspondence purposes. No further need to repeat yourself.
Upon completing your inquiry, we will then suggest either to have a consultation with us or start the relevant application.

Bites – Keep a note of your Case Reference Number, so that when you call us back we can retrieve your file upon you providing this to us.

**Getting comfortable**

We want you to be in safe hands, and be rest assured your visa process is handled with the utmost care, and then successfully delivered.

- All our colleagues are extremely friendly, where you can have a discussion with us openly covering your personal circumstances.
- Come in to our office and see one of the colleagues to answer questions.
FAQ’s.

What is the point of a consultation?

Getting the right legal advice is imperative. At times many applications are refused by missing the very basics, or not completing the correct application form.

A consultation is designed to provide you with the right guidance, assess and confirm your eligibility for the application you intend to make based on your circumstances.

There is free advice everywhere, why do I need to pay?

We believe ‘free advice’ is limited to make sure you proceed with an application or start a service, at ICS Legal we charge for our time.

We believe our advice is detailed to address your questions; you are then free to decide if you would like to take up our service offerings.

I know what I need to apply for, do I still your advice?

Sometimes we know the information, but getting clarification is key. A UK Visa application is a daunting process, especially when you don’t deal with this on a daily basis.

Your firm is expensive, I have had better offers. Can you match this?

In most circumstances we can price match quotations from other firms, but as always, we charge for our experts to spend dedicated time carefully on your file and we want to ensure we charge adequately.
Why can you not guarantee a decision, or conduct No Win No Fee applications?

This is a common question that we are asked all the time. This leads us to the point of having a consultation, if we feel your application has a chance of being refused we will raise this.

At ICS Legal, we believe you pay us to ensure your application is successful the first-time round, we do not take chances or risk an application. The client’s best interest is of paramount importance in our approach to all applications.

Read our reviews on Freeindex

Google - ICS Legal reviews
Consultation services.

As explained under our FAQ’s having a consultation enables you to obtain the right guidance on how to structure the process of your application. As we always consider, value for money. We offer the opportunity to pay for the services you require, on this note we have carefully constructed specific sessions to guide you.

I would recommend you speak to us to make sure you choose the right session.

National Coverage. Local Service Standards.

Application process

Where you are now considering to start an application process with us, it works in the following stages.

1. Make an initial payment of 25% of our quoted service fee.

2. We will then email over instructions of the comprehensive list of documents and any other relevant information.

3. You will then need to get in touch on when the documents are collated. Once readied you will need to drop them off or post to us.
4 Once received we will then request you to make our final fee payment, so that the case working phase can begin.

5 We will then review the documentation, send out additional instructions where necessary.

6 Upon receipt of the final sets of information and or documentation we will then prepare the application pack for submission accordingly.

7 We will manage the process until we receive a decision. You can keep updated on the progress on the online Client Portal on our site.

**Do note with Entry clearance applications our processes are different.

**With Entry Clearance applications, we will complete a pack with a detailed Instruction Letter that needs to be sent to the main applicant. The applicant(s) will need to attend the Visa Application Centre (VAC) and submit the application at the time/date of booked appointment.
Postal Charges

With in-country applications, the client is responsible for covering all our postal costs associated with return post to clients. Notable fees include:

- £12 to post out the biometric enrolment notification.
- £25 to post out the decision notice all other support documentation.
- We will confirm any other ad hoc charges prior to posting out.

Other Services

We offer our clients ad hoc services where possible,

- Research and Prepare a detailed Business Plan for your application.
- Template documents in support for visa applications.

Appeals & Complex Services

1. Points to consider when deciding, why ICS Legal.

2. We take note of your inquiry when you initially contact us, for us then to understand your circumstances. This is an integral part of your next process. It enables us to best advise on the way you should be moving forward.

3. Legal Writing is a skill, which we possess, for us is it is to work in your best interests. We craft legal knowledge along with your circumstances demanding positive decisions.

4. This is an integral part of our business. Family life has been and will continue to be a part of all UK immigration applications; it is embedded within the Immigration Rules.
5. It is no wonder on many occasions we have had decisions overturned prior to going to a hearing.

6. Understanding you as our trusted client is what differentiates us from our competitors. Let’s face it most Lawyers know the rules; it is our work to certify that your circumstances to the Home Office meets the prerequisite criteria.

7. We assign Specialist Immigration Barristers, to manage your hearing, working to win your case.

8. Using Legal Research Tools to keep us best updated on the latest changes in UK immigration, this ensures your case is best represented with precedent case laws.

9. Our online systems enable us to provide you with real time updates when submissions or changes to your file are made. This can be accessed 24 hours a day.